QUICK ESTIMATE HTML5

Location and Camera Access for **Google Pixel™ 2**
Troubleshooting Guide

The scenarios below describe possible reasons you've encountered difficulty using the Quick Estimate HTML5 web app. Please review these scenarios and their corresponding solutions to ensure your mobile device's settings are configured properly.

Note: We do our best to keep this document updated; however, Google® can change the processes outlined here at any time. Please consult the following webpage for the latest Location permissions information from Google:
https://support.google.com/accounts/answer/3467281?hl=en

SCENARIO 1	Your device's Location setting is switched to Off
Solution	1. Tap the **Settings** icon on your device > tap **Security & Location** > tap **Privacy** > toggle **Location** to on 2. Refresh the webpage; the login screen displays

SCENARIO 2	Your device's Location setting is On but Location sharing in Chrome™ is Off
Solution	1. Tap the **Settings** icon on your device > tap **Security & Location** > tap **Privacy** > choose **App** level permissions 2. Toggle **Location** permission for Chrome to On 3. Refresh the webpage; the login screen displays

SCENARIO 3	Chrome's camera permissions are disabled
Solution	1. Tap the **Settings** icon on your device > tap **Apps & Notifications** > tap **Chrome** > tap **Permissions** > toggle **Camera Permission** to on 2. Refresh the webpage; the login screen displays

SCENARIO 4	Your device's Location setting is on and camera permissions have been granted but you have denied Quick Estimate's request for location permission
Solution	1. Tap the **Settings** icon on your device > tap **Security & Location** > tap **Privacy** > choose **App** level permissions 2. Toggle **Location** permission for Chrome to On 3. Refresh the webpage; the login screen displays

QUICK ESTIMATE HTML5

Location and Camera Access for **Samsung Galaxy™ S9**

Troubleshooting Guide

The scenarios below describe possible reasons you've encountered difficulty using the Quick Estimate HTML5 web app. Please review these scenarios and their corresponding solutions to ensure your mobile device's settings are configured properly.

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https://support.google.com/accounts/answer/3467281?hl=en

SCENARIO 1	Your device's Location setting is switched to Off
Solution	1. Tap the **Settings** icon on your device > tap **Connections** > tap **Location** > toggle **Location** to on 2. Refresh the webpage; the login screen displays

SCENARIO 2	Your device's Location setting is On but Location sharing in Chrome™ is Off
Solution	1. Tap the **Settings** icon on your device > tap **Apps** > tap **Chrome** > tap **Permissions** within App Settings > toggle **Location** to On 2. Refresh the webpage; the login screen displays

SCENARIO 3	Chrome's camera permissions are disabled
Solution	1. Tap the **Settings** icon on your device > tap **Apps** > tap **Chrome** > tap **Permissions** within App Settings > toggle **Camera** to on 2. Refresh the webpage; the login screen displays

SCENARIO 4	Your device's Location setting is on and camera permissions have been granted but you have denied Quick Estimate's request for location permission
Solution	1. Tap the **Settings** icon on your device > tap **Apps** > tap **Chrome** > tap **Permissions** within App Settings > toggle **Location** to on 2. Refresh the webpage; the login screen displays